Workflow Automation at a Glance

Workflow Automation Benefits

Incident Management
Save time with a purpose–built platform for data loss incident management

Automated Routines
Streamline daily operations by using workflows to automate repetitive tasks and escalations

User Coaching
Justify incidents with users via Slack, Teams, or email, while educating about data protection best practices

Fully Integrated
Avoid common protection program failures by delivering a comprehensive incident handling system

Many of today's data protection programs struggle because of the complexity associated with daily operations. From siloed data to complex point products, DLP admins often find it difficult to properly managed daily incidents. Additionally, most programs fail to properly train their users on the risks associated with their daily actions.

With Zscaler Workflow Automation, IT organizations can drastically streamline and improve their data protection programs. Purpose–built for data loss incident management, DLP admins get a single, integrated console to manage and assign all incidents. With all forensic analysis in one place, admins can quickly understand risky behaviours, assign incidents for user justification, and quickly implement policy actions to resolve incidents.

Top Use Cases

Data Loss Incident Management
Improve response times and incident management with a dedicated platform for data protection specialists.
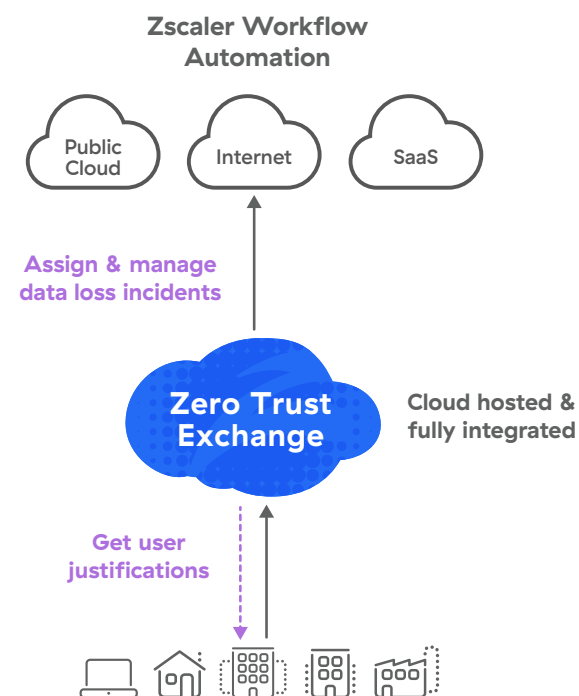
Simplify Operations
Reduce the cost and complexity required to triage data loss incidents, and save time across the IT organization.
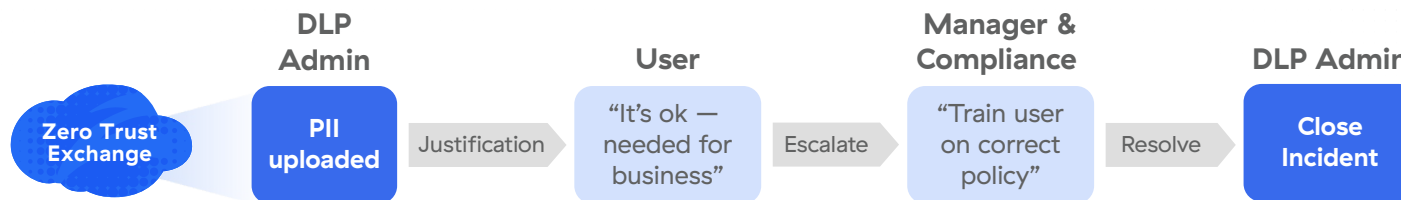
User Justification and Coaching
Ensure users and lines of business understand your policies, requirements, and improve risk awareness.

Empower Your Data Protection Program
Build a responsive program that supports the needs of the organization, while driving the importance of data security.

Zscaler Workflow Automation

Public Cloud · Internet · SaaS

Assign & manage data loss incidents

Zero Trust Exchange

Cloud hosted & fully integrated

Get user justifications

Powerful Workflows
Manage incidents while educating users

Zero Trust Exchange

DLP Admin
PII uploaded

→ Justification →

User
"It's ok — needed for business"

→ Escalate →

Manager & Compliance
"Train user on correct policy"

→ Resolve →

DLP Admin
Close Incident

Workflow Automation: Manage data loss incidents and build automated workflows

Incidents

2023-09-25 → 2023-09-26
Severity: All | High Only | Filters 0 +

Open	Resolved	Waiting Feedback	Escalated
373	24	3	1

Actions ▾
Search for: All | Transaction ID | Search in

Transaction ID	Last Change Date	Priority	DLP Admin	Source DLP Type	DLP Type
16957290018158231745	Sep 26, 2023 05:14:55 AM	Medium	asaraf1+dlpadmin	SaaS Security API	
16957290018158231751	Sep 26, 2023 05:11:52 AM	Critical	Samay Thakkar	INLINE	Financial Services Post
16957290018158231750	Sep 26, 2023 05:07:03 AM	Medium	asaraf1+dlpadmin	SaaS Security API	
16957290018158231747	Sep 26, 2023 04:58:59 AM	Medium	asaraf1+dlpadmin	SaaS Security API	

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Workflow Settings

Notify User → Get User Manager → Check Manager Exist → Escalate To Manager / Escalate To Approver

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See Data Protection at a Glance to learn more detailed information about Zscaler Data Protection, including complete bundling options.